

ORVILLE BANTZ, PMP

TDG Associate: SENIOR IT PROFESSIONAL/PROJECT MANAGER

Project Manager with diversified experience and success in managing information technology for software engineering processes, application development, and infrastructure support. Experienced instructor in corporate and academic environments. Specific areas of experience/achievement:

- Project Management Professional (PMP) Certified
 - CMM Experience
 - Application Development
 - MBA – University of Dayton
 - Process Development and Training
 - Infrastructure Support
 - International Experience
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PROFESSIONAL EXPERIENCE

NCR Corporation

Project Manager – Software Excellence

2000 – 2003

Project managed the system development processes to deliver global application solutions.

- Developed process training courses for the IT organizations to improve efficiency and productivity of teams.
- Provided process training in classroom and remote sessions.
- Member of software development process team for an organization that was assessed at CMM level 3.

Program Manager – IT Year 2000 Program

1997 – 2000

Initiated and tracked activities to ensure that NCR's internal information systems were year-2000 compliant.

- Managed and reported information for worldwide applications and infrastructure.
- Managed renovation of applications by the off-shore organization.
- Ensured that external interfaces to the company's systems met Y2K standards.
- Managed continuity planning for all IT processes.
- Established Y2K command center.

Planning/Project Manager – Americas IS

1997

Directed budget planning and reporting for the Americas IS organization (covering Canada, US and South America and over \$35 million in IT spending).

- Successfully managed six-person project to upgrade Brazil's communication infrastructure.

Manager, WWIS Dayton Campus LAN

1994 – 1996

Responsible for installation and support of the LAN infrastructure for Dayton-area office workers (approx. 1,000).

- Managed the installation and support of client PCs, LAN topology and servers.
- Developed interfaces between the Help Desk and Dayton Campus LAN organizations.
- Planned and coordinated the infrastructure to support relocation of 3,500 employees within the Dayton Campus.
- Negotiated two contracts (valued at \$600,000) for resources to assist with PC moves.

IS Manager, Europe Group **1988 – 1994**

Responsible for information systems that supported business activities of the Europe Group staff in Dayton and London.

- This included developing and installing decision support systems in the client/server environment.
- Responsible for all Group-Office-associated operations and end-user support activities.

Project Manager, Strategic Information Systems **1988**

Performed study for the Order Management Process Vision Goal States. This activity involved studying current ordering processes and making recommendations for management improvements that would expand product delivery to customers.

Manager, Application Development **1984 – 1988**

Managed the design, implementation, and support of Logistics Business Systems.

Consulting Analyst **1980 – 1984**

Designed and implemented database systems for Inventory Management. Systems implemented included Product Identification, Product Planning, and Order Processing.

Manager, Applied Systems Development **1976 – 1980**

Supervised the design, development, and maintenance phases of applications for the Wholesale Distribution Industry. Design phase involved interfacing with Marketing and Product Management Organizations to identify system requirements and specifications.

System Analyst **1969 – 1976**

AWARDS: Recipient of performance awards in 1992, 1996, 1998, 2000, and 2002.

ACADEMIC EXPERIENCE**Part-time instructor** **1992 – 1995**

Part-time instructor of computer courses at Sinclair Community College and Miami University (Middletown and Oxford, Ohio campuses).

EDUCATION/TRAINING

- MBA, University of Dayton
- BS, Mathematics, Manchester College
- Master's Certificate in Project Management, George Washington University
- Successfully completed Introduction to CMM and CMMI courses

PROFESSIONAL ASSOCIATIONS

- AITP - The Association of Information Technology Professionals, President in 1997
- PMI - Project Management Institute – PMP-Certified -- #11224

COMMUNITY ACTIVITIES

- Rotary International, District Governor 2002-2003
- School Board Member 1983-1989, President 1985-1986